The simpler the supply, the simpler the rules



Compliance pathways for small, community, and rural drinking water supplies

When you turn on the tap, you should be able to trust your water is safe to drink – just like you trust the food you buy from a shop is safe to eat.

The Water Services Act 2021 (the Act) requires drinking water suppliers to provide safe and reliable drinking water every day. We realise that every water supply is unique. That's why the Drinking Water Quality Assurance Rules (the Rules) are not 'one size fits all'.

The Act provides the foundation for compliance pathways which are proportionate to the scale, complexity, and risk profile for a range of supplies.

We have developed these compliance pathways based on factors such as population, source water type, high agricultural use, and the remoteness of the supply.

